ANDHRA UNIVERSITY

MODEL QUESTION PAPER

BBA – FIRST SEMESTER WITH EFFECT FROM 2015-16

MANAGEMENT PROCESS

Max.Marks:75

SECTION - A

Answer any Five question of the following.

 $5 \times 5 = 25 \text{ Marks}$

- 1) Functions of Management
- 2) MBO
- 3) Formal Organization
- 4) Delegation
- 5) Span of Control
- 6) Incentives
- 7) Supervision
- 8) Staffing

SECTION - B

Answer the following questions:

 $5 \times 10 = 50 \text{ Marks}$

- 9) Is Management an art or science or profession? (OR)
 - Explain the principles of Henry Fayol.
- 10) Explain various stages in the Process of Planning.

(OR)

Bring out the differences between Formal and Informal Organizations.

Explain Line & Staff. Why conflicts occur between Line and Staff Positions. (OR)

Explain Span of Control. What factors determine the Span of Control?

12) Explain different styles of Leaderships.

(OR)

Explain the concept and barriers of Communication.

13) Explain the concept and importance of Control.

(OR)

Explain different types of direct and indirect Controls in Organizations.